

# MVP (Minimum Viable Product) in IT Projects

Andrew Sherwood and Austin Baker



#### Andrew Sherwood

#### • Experience;

- Project Manager Mutual of Omaha
- Consultant, Data and Process Improvement Lincoln Financial Group
- Adjunct Professor Midland University, Peru State
   College, Southern New Hampshire University
- Manager, Claims Fidelity and Guaranty Life

#### Certification;

- Agile Certified Practitioner Project Management Institute
- Project Management Professional Project Management Institute
- o Certified Scrum Master Scrum Alliance
- o Six Sigma Black Belt ITU

#### Education;

- Master of Business Administration Creighton University
- Master of Science, Organizational Management -Peru State College
- o Bachelor of Science, Political Science UNO





#### Austin Baker

#### Experience;

- o Sr. Project Manager Mutual of Omaha
- Capstone Project Mentor / Guest Lecturer Midland University
- Health Information Systems Manager Vetter Health Services
- Distribution Development Manager (Project Manager) – Mutual of Omaha

#### Certification;

- Project Management Professional Project Management Institute
- Education;
  - Master of Project Management Bellevue University
  - Bachelor of Science, Logistics, Materials, and Supply Chain – Bellevue University





#### MVP - History

- Term first used with Eric Ries
  - A Minimum Viable Product is that version of a new product which allows a team to collect the maximum amount of validated learning about customers with the least effort.
- Over time simplified
  - o The smallest thing you can build that lets you quickly make it around the build/measure/learn loop.



#### MVP - History

- Start-up focus based on experience with chat software
- The things they focused on, didn't matter
- Focus on learning was…learning
- They could have spent their time on the features they spent their time on, waste
- Captured this approach with book, Lean Startup



## MVP - Ties to Agile

- Values #1 Individuals and interactions over process and tools
- Values #2 Working software over comprehensive documentation
- Values #3 Customer collaboration over contract negotiation
- Values #4 Responding to change over following a plan



## MVP - Ties to Agile

- 1. Our highest priority is to satisfy the customer through early and continuous delivery of valuable software
- 2. Welcome changing requirements, even late in development. Agile processes harness change for the customer's competitive advantage

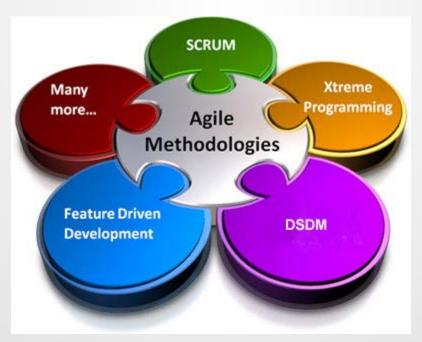


## MVP - Ties to Agile

- 3. Deliver working software frequently, from a couple of weeks to a couple of months, with a preference to the shorter time scale
- 7. Working software is the primary measure of progress
- 10. Simplicity the art of maximizing the amount of work not done – is essential



Themes of functionality, flexibility and feed back





- Attempt to break down any "hard problem" that requires a lot of complexity into a simple problem that requires much less
- Notable keys;
  - Start with HVT
  - Task level 6 hours or less theory (not too simple not too complex)
  - Using the user stories to drive scope not solutions
  - No work on later task until feedback occurs from initial delivery
  - Understanding the roll continuous improvement will or will not play



- 80-20 thought process
  - o AKA the law of the vital few, or the principle of factor sparsity
  - May not be solving 100% but if you can solve 80% of original problem with 20% effort, huge ROI



HOW NOT TO BUILD A MINIMUM VIABLE PRODUCT









ALSO HOW NOT TO BUILD A MINIMUM VIABLE PRODUCT









HOW TO BUILD A MINIMUM VIABLE PRODUCT



-1







FRED VOORHORST

WWW.EXPRESSIVEPRODUCTDESIGN.COM



"A minimum viable product is therefore not a product. It is a minimum viable go to market step."

http://scalemybusiness.com/the-ultimate-

guide-to-minimum-viable-products/



### MVP – Examples

Three unique examples;

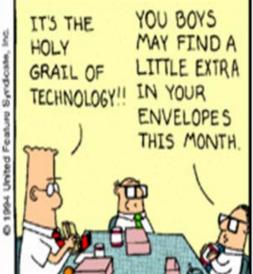
o Technical Debt

o 401K System

o Midland Capstone Project



I WROTE THE CODE FOR OUR ACCOUNTING SYSTEM BACK IN THE MID-ELGHTLES. IT'S A MILLION LINES OF UNDOCUMENTED SPAGHETTI LOGIC.





- Mainframe language upgrade
- Pacbase (1970 Language) to Maintainable Cobol and JAVA
- Started with a wide array of databases and Ul's
- No planning beyond POC
- Project transferred to me after POC



- Took MVP approach to develop scope of individual projects and how those tied to program objectives
- Planned with the mindset of the "Known-Unknowns"
- Delivered with MVP across 10 releases (2.25 complete projects)
- Big wins from program perspective
  - o Speed to market (internal), cost avoidance across numerous fields and flexibility to grow



- Key elements
  - o Continuous improvement
  - o Real time customer feedback loop
  - Understanding what customers had vs what they needed (future state) from a technology perspective

## MVP – 401K System





5] © 2001 United Feature Syndicate, Inc



## MVP – 401K System

- Associate agent information to certain UI screens
- Started with a wide swath of associated features and requirements
- Minimal prioritization initially done
- Project transferred to me
- Took MVP approach to reprioritize to the most important thing, and what can be delivered earliest



### MVP – 401K System

- Re-planned with this mindset, cut estimated delivery date drastically
- Now delivering the MVP across two releases
- From portfolio perspective, this is a big benefit as we can evaluate function v. function instead of the whole project v. other whole projects

MVP – Midland Capstone





## MVP – Midland Capstone

- VC/Start-up company data is limited
- Need to be able to compare to peers
- MVP was the first pass at the data set
- Delivery started the feedback loop
- Delivery stood on its own, but allowed for easily identified next steps
- Additional deliveries occurred after MVP



### MVP - Examples

Three unique examples;

o Technical Debt

o 401K System

o Midland Capstone Project



## MVP - Why It Adds Value

- Early feedback/interaction point with the customer
- Reduced risk of being off base
- Customer use of the software/deliverable
- Portfolio Management; can cut edges if needed
- Less likely to be a total failure/cut
- Improved trust and relationships



## Dialogue



#### Thank You!

Andrew Sherwood Project Manager Mutual of Omaha



Austin Baker
Sr. Project Manager
Mutual of Omaha



#### Helpful Links

- Cleveroad What is the use of a MVP
- The Case For A Minimum Viable Product Launch
- Forbes MVP Case Studies
- MindTools Creating Minimum Viable Products
- Scale My Business MVP User Guide